



Case Study Port Bouvard



 **solutions**
absolute confidence
managed

Advise

Integrate

Manage

Port Bouvard Limited (Port Bouvard) found their aged IT network was unable to meet their day-to-day business communication needs. Increased pressure was being put on their systems due to the growing demand for land development across the State.

With business flourishing, the call for a more efficient IT infrastructure became increasingly apparent and needed to be addressed urgently.



About Port Bouvard

Port Bouvard is a leading Western Australian property developer with numerous projects located at strategic sites within the State. Ranging from canal sub-divisions to built-form luxury apartment complexes, Port Bouvard offers a broad spectrum of products, all at sought after locations.

The company's namesake and flagship development, Port Bouvard Residential Resort Estate continues to be regarded as one of the most successful projects in the Peel Region, if not Western Australia, with over 2000 families now calling it home.

The Challenge

With increased demand and an aging IT infrastructure reaching across numerous sites, the requirement for staff to effectively access data, email and business applications from anywhere in the world, while maintaining customer service, was critical to the company.

Finding the right integrator was important, someone who understood their unique business requirement and had the relevant technical expertise. They also required ongoing support to ensure their primary focus could be maintained, instead of spending time on lower-level IT monitoring.

The Solution

Total Management

L7 Solutions (L7) was chosen to deliver the new IT infrastructure and provide a comprehensive Managed Service to support their servers, desktops, laptops and networking infrastructure.

L7's Managed Services provides a business-driven Service Level Agreement to ensure all incidents are resolved quickly through the L7 ITIL Service Desk. This facility provides 24x7 monitoring for Port Bouvard's environment. Arising issues are dealt with immediately, ensuring the company's IT systems and infrastructure are running at optimum capacity around the clock.

The L7 solution incorporated Microsoft and Citrix technologies which afforded Port Bouvard the ability to consolidate its server environment and provide the necessary tools for staff to work from anywhere in the world. Also incorporated into the solution was a Blackberry implementation giving staff email access via their Blackberry mobile phones.

L7 Solutions had the ability to analyse the situation, make relevant recommendations and implement state-of-the-art technology with a minimum disruption to Port Bouvard.

Port Bouvard

"We were looking for a solution provider who understood our business and could address our progressive needs. L7 delivered to our mandate, were very professional and exceeded our expectations."

Matt Perrott, Chief Financial Officer, Port Bouvard.